

**Your child now has a choice for health care:
Healthy Options managed care or Medicaid fee-for-service**

Your child may have received services for special needs from a public health or community nurse. Now you can choose how you get medical care for your child.

Your Choices:

Choice 1: You can keep getting medical care the way you have been – stay with your child's Healthy Options plan. If your child stays in managed care, you may get a call from your managed health care plan to make sure your child is getting needed services. Your child's doctor will develop a plan of care for your child and help with referrals to your child's specialists if needed.

Choice 2: Your child can get out of managed care. Care will be "fee-for-service". Fee-for-service is also known as an "open" Medicaid coupon. If your child is fee-for-service, you can take your child to any provider who will take Medicaid fee-for-service. But you may have problems finding doctors to see you. Check with your doctor to see if he or she takes Medicaid fee-for-service for your child.

What to Do After You Have Made Your Choice:

- a. If you want to stay with Healthy Options managed care, make no changes.

OR

- b. If you would like your child with special needs to be moved from Healthy Options managed care to fee-for-service, follow these two steps:
1. Call 1-800-794-4360. Have your DSHS Medical ID card with you.
 2. Tell the person you speak with that you have a child with special needs you would like to disenroll from Healthy Options.

If you have questions, please call Medical Assistance Customer Service Center: 1-800-562-3022 (TTY/TDD users only: 1-800-848-5429) or your local Children with Special Health Care Needs Program or Healthy Mothers/Healthy Babies at 1-800-322-2588